

*"With ELL groups, more activities  
and visuals are helpful."*  
**-Training Participant**

## INFORMATION ABOUT MEDIATION SERVICES

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Community Mediation Services, Inc. was founded in 1983 as a private, non-profit organization. The program brings people together to resolve disputes in a constructive manner. The program is governed by community residents and operates with financial support from public and private sources.

Mediators at CMS are community volunteers with various backgrounds, interests, and occupations. Each has received state-certified 30 hour initial training as well as required continuing education each year (a minimum of 6 hours).

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## MEDIATION AND RESTORATIVE SERVICES FOR SCHOOLS

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## Community Mediation Services, Inc.

We are committed to developing the capacity of our community to respectfully manage and resolve conflict.

## PEER MEDIATION TRAINING & SUPPORT

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CMS' School Team will help you develop and/or sustain a peer mediation program. We provide initial and refresher training, consultation for advisors/coordinators, guidance on resources, and celebrate your success!

## ONSITE COMMUNITY MEDIATION SERVICES

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Sometimes the level and complexity of the conflict is more serious than what you would refer to peer mediators. CMS can provide community (adult) mediators - trained under Supreme Court guidelines – on a regular basis or as needed.

## CONFLICT RESOLUTION SKILLS DEVELOPMENT

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CMS can work with your staff to identify unique training needs for staff and/or students. Recent projects include:

- Peace Projects
- Dispute resolution skills in multicultural settings/ELL classes
- Conflict skills for students in traditional and nontraditional classrooms

## WHY MEDIATION?

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Mediation and restorative processes provide students with the opportunity to work through a difficult situation without violence or self-destructive behavior. Participants are responsible for making things right, and for participating in the creation of a plan for future conduct.

Like adults, students often want the conflict to come to an end but don't know how to get there, or they are not fully aware of how their behavior is impacting others.

Mediation and restorative processes empower and hold students accountable, while giving participants an opportunity to experience a different way of facing conflict.

## WHY CMS?

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Community Mediation Services, Inc. has provided mediation services in the community since 1983. Our dedicated volunteers genuinely care about students, their families, and their schools. CMS mediators are skilled, neutral, and impartial.

## TYPES OF ISSUES ADDRESSED IN MEDIATION AND RESTORATIVE CIRCLES INCLUDE:

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- Academic strategies
- Bullying
- Bus issues
- Cliques
- Disorderly conduct
- Disruptive behavior
- Fights
- Friendship
- Harassment
- He-said, she-said
- Name calling/Put downs
- Property Damage
- Racial tensions
- Rumor spreading
- Runaways
- Theft
- Threats
- Truancy/Chronic tardiness

## FEES

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Community Mediation Services, Inc. can customize mediation and restorative services for your school. In addition, we can provide information on funding and training resources. For more information on fees, contact CMS staff.

*"Mediation rocks!"*

**-Peer Mediation Participant**

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